

# Specialty Permit Citations Income Codes & Regulations

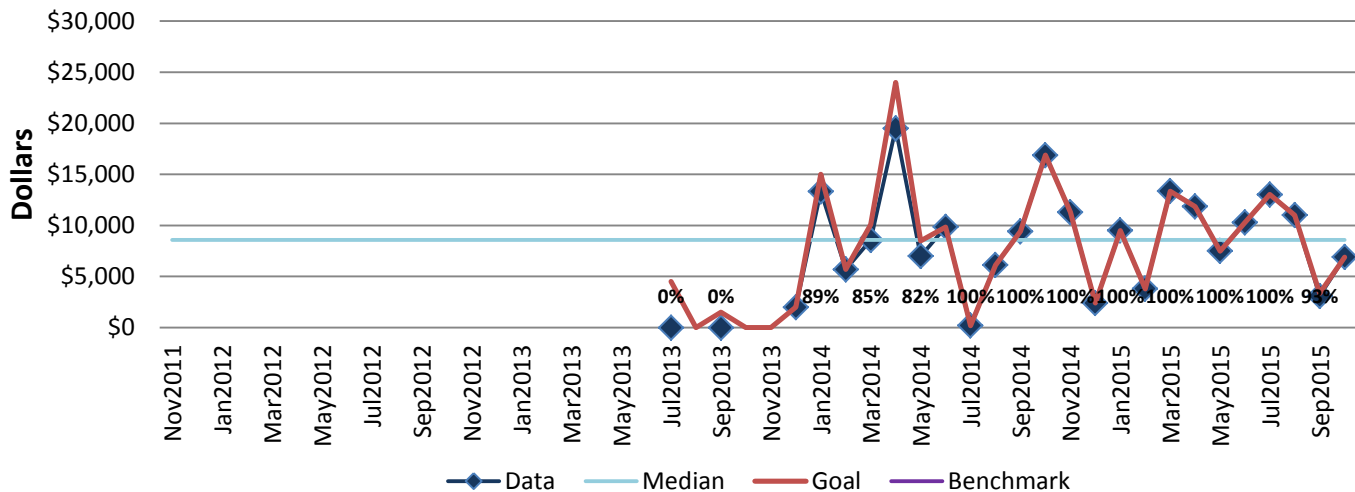


KPI Owner: T. Watkins

Process: ABC Inspections

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: TBD Goal: 100% Collection    Benchmark: TBD		Data Source: Hansen   Goal Source: Dept Management Team  Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: The amount of income assessed and collected from specialty permit violations.  Why Measure: Quantify the amount of fines and fees assessed and paid  Next Improvement Step: Continue collections efforts		
How Are We Doing?					
Nov2014-Oct2015 12 Month Goal	Nov2014-Oct2015 12 Month Actual		Oct2015 Goal	Oct2015 Actual	
100%	100%		100%	100%	
Percent	Percent		Percent	Percent	

## Specialty Permit Citations Income



**Root cause analysis is not necessary because there is no gap between the goal and current performance.**

**All payments that have reached their due date in the past 12 months have been paid.**